



DEFIBTECH ARM XR SERVICE OPTIONS

Keep your Defibtech ARM XR operating safely and reliably with annual Preventative Maintenance (PM) service OR a multi-year service contract. Certified biomedical technicians follow OEM-compliant service protocols to calibrate, test, and verify your equipment meets OEM specs for safety and performance.

ANNUAL PREVENTATIVE MAINTENANCE SERVICE:

(1-7 year contracts available)

- Visual inspection of bellows
- Verification of no errors or warnings
- Full functional testing of the device
- Device cleaning and sanitation
- Inspection of fan and mesh grille for cleanliness
- Application of inspection sticker
- Free return shipping
- Full biomedical report for compliance and documentation



BASIC SERVICE CONTRACT:

(1-5 year contracts available)

- Everything in Annual PM, AND:
- Parts and labor for all repairs and maintenance necessary to meet OEM requirements
- Asset management via RAMS
- Automated, scheduled service
- Access to replacement parts

PREMIUM SERVICE CONTRACT:

(1-5 year contracts available)

- Everything in Annual PM, Basic Service Contract AND:
- Loaner device available upon request
- Access to replacement parts

ReNew is the exclusive third-party service provider for the ARM XR

COVERAGE DOES NOT INCLUDE:

- Battery chargers
- Accessories such as back plates and side arms
- Excessive abuse, accidental misuse, neglect of handling, acts of God

The Service Contract becomes void if the covered device is worked on, altered, or repaired by any technicians outside of ReNew Biomedical. The contract is issued from the date of invoice and will be in effect until the agreed upon date specified in the invoice. This Service Contract is non-transferrable and is only creditable to the Original Purchaser.

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